



To Our Valued HAI Community,

Helicopter Association International (HAI) is ready to assist in these challenging times as we face the uncertainty surrounding Coronavirus Disease 2019 (COVID-19).

While it seems the steps we're taking to beat this virus have caused substantial disruptions in our everyday life, I'm sure you'll agree that, as a community, we must look out for one another.

Health and Safety for Everyone

Because the coronavirus is highly contagious, many public health organizations, including the US Centers for Disease Control and Prevention, have issued [guidance on the best way to avoid both getting the virus and passing it on to others](#). At this time, please make your health and safety, and that of your family and friends, colleagues, and customers, your top priority.

HAI is sharing on [social media](#) some tips about how to clean your helicopter—and how to reassure your customers about the safety of your aircraft. Meanwhile, just as you are working to protect your employees and your customers, we at HAI are doing the same.

Effective Tuesday, March 17, 2020, the HAI offices in Alexandria, Virginia, will be CLOSED TO VISITORS until further notice. However, the HAI STAFF WILL BE CONDUCTING BUSINESS AS USUAL DURING THIS TIME, whether from our offices or while working remotely.

Just as before, during our normal hours of 8:30 am – 5:30 pm EDT, Monday through Friday, the HAI staff will be ready to help you with any concerns or questions. Feel free to call or email:

- **Individual Staff Members:** All [HAI staff email addresses](#) are available on our website, along with direct-line phone numbers
- **HAI Members:** Email the HAI Membership Department at member@rotor.org for help with any questions about your membership
- **Contact HAI:** You can submit general inquiries to the [Contact Us page](#) on rotor.org.

Thank you for your understanding, and we appreciate your cooperation.

Additional Assistance for HAI Members

As disruptions from the coronavirus continue to ripple through our businesses and community life, please know that HAI is monitoring the government's response.

HAI continues to provide a host of resources for your use at www.rotor.org, including information on safety, operations, education, careers, and more. We will also continue to publish ROTOR Daily, our e-newsletter that brings you [today's news for the vertical lift industry](#). You can also look for us on your social media channels.

We understand these are challenging times, and HAI is here to help—whether that's to answer

questions or help you find the answers. Serving the vertical lift industry has been our mission for more than 70 years. I want to personally thank you for being a valued member of our community.

Be well and be safe,

A handwritten signature in blue ink that reads "Jim V" with a stylized flourish.

Jim Viola
President and CEO
HAI